

SB3500-09 Service Bulletin

Date: August 19, 2008

Subject: End of Life - SN3500 Replacement Backlight Kit 90130-LK

Revision: A – Initial Release

Components affected

Due to vendor discontinuation, backlight kit, Sandel part number 90130-LK will be discontinued June 1, 2009. Effective immediately, part sales are limited to availability on a first come first served basis.

Change to Customer

Sandel SN3500-xxx Primary Navigation Displays without the Mod 1 LED update are affected by the discontinuation of these replacement backlight kits. Without replacement backlight kits available, existing SN3500 units with will have to be upgraded to LED backlighting should a backlight lamp require service.

Description

Backlight kits are available for last buy purchase at a list price of \$1000 each.

After the existing stock of the replacement backlight kits is consumed, SN3500 customers will need to upgrade their SN3500 units to LED backlighting. Update pricing is as follows:

SN3500 purchased after 5/1/2007: No Charge
SN3500 purchased between 12/1/2006 and 4/30/2007: \$ 995

SN3500 purchased prior to 12/1/2006: \$1,250

Warranty is 90 days or balance of original factory warranty, whichever is longer. There is no replacement interval on LED backlights (MTBF exceeds 10,000 hours). Contact the Sandel Sales Order desk at akugler@sandel.com or (760) 727-4900 ext. 1491 to schedule an upgrade.

END

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