

September 26, 2013

Re: Use of Unapproved Lamps in the Sandel SN3308

Dear Sandel Customer,

Sandel Avionics has become aware that unapproved lamp replacement kits for the SN3308 are being offered for sale by various entities. The sellers are using Sandel's installation drawing (without permission) which we believe is causing confusion to potential purchasers of lamp replacement kit as to the sellers' relationship with Sandel.

These lamp kits are unknown origin and quality and are not approved for use in the SN3308. Consequently, owners of the SN3308 who install these kits are rendering their aircraft unairworthy. Anyone installing an unapproved part is at risk for FAA enforcement action or invalidating their aircraft insurance.

Sandel Avionics has issued Service Instruction Letter SIL 3308-11 to our dealer network advising them of the appropriate reporting action to take should they encounter an SN3308 that has an unapproved lamp installed. Please go to http://www.sandel.com/sn3308/sn3308-sbs-and-sils to view this Service Information Letter.

Replacement of the lamp in a Sandel SN3308 does not fall under FAR 43.3 Appendix A (c) (Preventative Maintenance Items) and therefore cannot and must not be performed by pilots and/or aircraft owners.

SN3308 owners need only to contact one of Sandel's authorized dealers or one of the many reputable avionics shops around the world to have an approved SN3308 Replacement Lamp – Sandel P/N 90122-B installed in their SN3308.

If you have any questions, please do not hesitate to contact our product support department at 760-727-4900 or via the web at http://www.sandel.com/contact-sandel-avionics.

Phone: 760-727-4900

Fax: 760-727-4899

www.sandel.com

Thank You and Fly Safe!